



January 2026

## Information on Complaint Management for the clients of LGT PB Fund Solutions AG

Dear client,

You have chosen products and services from LGT PB Fund Solutions AG. We would like to thank you for your trust. It is important to us that you are satisfied with our offers.

Therefore, please inform us if you are not satisfied with our performance. We take your suggestions, criticism and complaints regarding the funds managed by us very seriously.

This leaflet is intended to serve as a basis of information on complaint management pursuant to Art. 49 UCITSO for the investors of funds (UCITS as well as other fund types) of LGT PB Fund Solutions AG.

You can contact us at any time in writing by letter or e-mail:

LGT PB Fund Solutions AG  
Herrengasse 12  
9490 Vaduz  
Liechtenstein

Phone: + 423 235 21 44  
E-Mail: [pbfs@lgt.com](mailto:pbfs@lgt.com)

To process your request, we need the following information from you:

- a. Product designation (name of fund / sub-fund / share class)
- b. ISIN or Valor
- c. Reason for complaint
- d. Your contact details (name, address, telephone, e-mail)

Your complaint is recorded centrally after it is received by us. This gives us the opportunity to check the processing status of a complaint and to continuously improve our service quality. Your request will then be processed by qualified employees. If the processing takes a longer time, you will receive an interim response from us.

Our goal is to provide you with an understandable and customer-friendly clarification and to search for a common solution. Of course, this service is free of charge for you.

Your  
LGT PB Fund Solutions AG