

A culture that combines ambition with authenticity

I'm Sharneen Gadd-Claxton, Head of Change at LGT Wealth Management. I joined the team over three years ago now and I still love it just as much as I did when I first started. Everyone told me I'd be crazy not to join – and they were right! I resonated immediately with the firm's strong family roots, value-driven culture, an attention to sustainable growth and innovative mindset. It felt like the perfect fit for me, especially given my passion for making a meaningful difference.

It's refreshing to work for a firm where their values aren't just words on a page. At LGT we are truly living them every single day. The entrepreneurial spirit is very much alive here, but it's balanced by a deep commitment to integrity and client-centricity. These elements combined are what I call the LGT magic.

In my role, I'm responsible for overseeing all Change projects across our UK, Jersey and US businesses. In practice, we manage a wide range of projects, including system integrations and product launches, to acquisitions,

regulatory updates, operational enhancements, and even office moves. Our work touches every part of the business, and our team is fundamental in ensuring change is delivered successfully and sustainably, driving innovation for both internal stakeholders and our clients.

As LGT continues to evolve, my role includes working closely with teams across the organisation to define best practices and ensure change is implemented in the most effective and impactful way. It's definitely still an evolution, but it's encouraging to see how much we've grown – and are still growing – in such a short period. We're not just delivering projects, we're shaping how change happens at LGT, helping the business adapt and thrive in a fast-moving industry.

From the outset, I've been trusted to bring forward ideas, challenge the status quo and implement solutions that drive value. I've been given the freedom to shape and grow the Change team, which has been incredibly rewarding. It's empowering to work in an environment where



Sharneen Gadd-Claxton, Head of Change, London

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initiative is encouraged and where I feel really trusted to drive positive change. The culture here is genuinely special.

Not only that, I know that opportunities are always available. I've had the opportunities to learn and develop, professionally and personally, but I've also had the opportunity to build my team up. Watching each team member grow in confidence and capability has been incredibly rewarding, and the variety of projects we've been a part of have been incredible for my whole team.

As LGT drives innovation and develops new solutions, technology will continue to evolve and to enhance the business. We'll see more change and more improvements and I am proud to be part of this change together with my team.

LGT. A culture that cares.

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